



GREYHOUND'S LOGISTICS TEAM



GREYHOUND'S LOGISTICS DEPARTMENT

Highly Trained Logistics Team

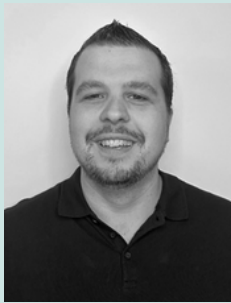
Our IATA, ADR (Road) and IMDG (sea) trained Logistics Department have many year's experience of shipping hazardous and non-hazardous materials around the world. Greyhound prides itself on using our extensive logistics knowledge to facilitate successful delivery of your goods, either to your door or an approved airport.

Working with Leading Couriers, Airlines and Freight Forwarders

Our logistics Team work alongside industry leading Couriers and Freight Forwarders to provide our customers with the most cost effective shipping rates we can. Being a long standing member of the British Chambers of Commerce we are also in strong position to offer a comprehensive documentation service where required.



MEET THE LOGISTICS TEAM



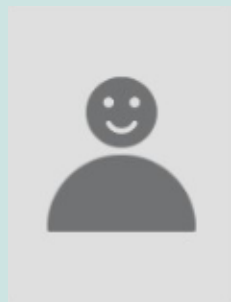
Adam Kitto - Logistics Manager / DGSA

I'm responsible for overseeing the logistics team and making sure that goods are imported and exported properly and efficiently. I am responsible for ensuring the company has processes in place for handling dangerous goods in line with all relevant regulations. I am a qualified DGSA, and I am qualified for IATA, IMDG and ADR. I do most of the export compliance for the company and often aid customers with their import queries as well.



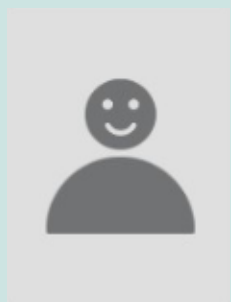
Jen Kitto - Senior Logistics Support

I started working for Greyhound in 2008, during that time I have worked across various departments carrying out different roles. Currently I work part-time supporting the logistics department, my role includes checking in and allocating goods, preparing shipments for dispatch, and administration work to help the process run smoothly.



Sam McKay - Logistics and Dangerous goods Specialist

I am a Logistics Dangerous Goods Specialist here at Greyhound. I am qualified in accordance with IATA, IMDG and ADR to prepare and send shipments containing dangerous goods by air, road and sea in a safe and responsible way. To add to my role I monitor stock flow, interact with our customers and ensure that all their shipping needs are met.



Michelle Thorley - Logistics and Dangerous goods Specialist

At Greyhound I am responsible for sending shipments safely and efficiently all over the world. I communicate with our customers daily to make sure that their shipping requirements are met and to try and limit any issues that may occur during transit. I am qualified in accordance with IATA, IMDG and ADR to prepare and export dangerous goods shipments in a safe manner. In addition to this I also monitor the company's pest control in-house.

RETURNS

Goods may not be returned for credit except with Seller's permission, and then only in strict compliance with Seller's return shipment instructions. Certain items may not be returned for credit.

These items include: diagnostic reagents, refrigerated or frozen products; reagents and standards which have passed their expiration dates; custom products or special orders; products missing labels, parts, or instruction manuals; and books, computer software and equipment removed from their original packaging. Breakages or non delivery of goods must be advised within 10 days of invoice date. Any returned items may be subject to a minimum processing fee of 20%.



CONTACT US

For more information on the many services we can offer please email info@greyhoundchrom.com or call our Central Switchboard +44 (0) 151 649 4000

To keep up to date with the latest news and offers from Greyhound, be sure to follow our social media pages below.

